

FMB QUALITY POLICY

Many questions from the fields of medicine, biology, physics, chemistry and materials research can only be answered, if the structure of the matter is well known. For this purpose scientists have developed instruments, such as synchrotron radiation sources, allowing them to delve deeper and deeper into matter.

We at FMB contribute to making the required equipment available.

FMB is well-positioned and recognised on this very specific world market. In order to keep our position we have to respond in a very sensitive way to our customers' needs.

Customer satisfaction is our primary objective

We listen to our customers, in order to recognise and fulfil their desires and demands. In this process we are frequently moving at the boundaries of what is technically feasible.

Our employees are the most important part of the company

FMB is living on the skills, the commitment and the know-how of its employees. Supported by continuous further education programmes our employees—and thus our company as a whole—remain well prepared for all current challenges.

A trusting, long-term cooperation with our suppliers ensures our success

From our suppliers we expect reliability, expertise, quality and permanent innovativeness. We offer them a respectful cooperation characterised by mutual understanding and fairness.

Innovation is part of our competitiveness

Again and again we put our skills, technologies and technical requirements to the test and improve them in order to push the boundaries of the feasible.

Economic success is the basis of our future

Only by economic success will we be able to invest and ensure our future.

In addition to achieving the best functionality for our products we meet the challenge of providing cost-efficient designs.

Based on the above mentioned principles we have adopted an ISO 9001 Quality Management System and undertaken to meet its demands as well as to permanently improve our quality management system.